



Report of: **The Joint Director of Public Health for Camden and Islington**

Meeting of	Date	Agenda Item	Ward(s)
Health and Wellbeing Board	16 <sup>th</sup> July 2014	Item	All

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## **SUBJECT: Online Patient Access to Records**

### **1. Synopsis**

This paper is outlining Islington CCG's plan to enable electronic patient access to records, repeat prescription ordering and online appointment booking. This is a borough wide roll out which will take place across all 37 of our practices.

By April 2015, all GP practices in England are mandated to offer residents online access to their records. , Practices should put this requirement in place as soon as possible after 1 April 2014 and must, by 30 September 2014, publicise its plans to achieve the requirement by 31 March 2015. It is expected that as a minimum online record will cover the data items defined by the Summary Care Record upload – current medications, allergies and any adverse reactions to drugs. NHS England are currently working through the detailed definition of record access with BMA (British Medical Association), RCGP (Royal College of General Practitioners) and others and plan to publish this guidance in spring 2014. This will allow residents of Islington access to their Summary care record data when convenient to them.

### **2. Recommendations**

The Health and Wellbeing Board is asked to note and comment on the report

### **3. Background**

Roll out of this will take place throughout July and August with physical switch on taking place at each practice. Islington CCG will work with individual sites in enabling the access and also training front of house staff in how to allocate access to individuals who request this access.

A soft go live will take place in September with 4 practices (1 from each locality) partaking in this and feeding back directly to the CCG who can make any changes required prior to our full go live.

A full go live with every practice rolling this out will take place in January 2015 in preparation for the March 2015 mandated deadline.

Through this roll out residents will gain greater control over their care through direct access to their upcoming appointments, current medications, ability to electronically request repeat prescriptions and give access to their care record including a view of all conditions and consultations undertaken by their GP.

The access to this record will allow residents to share their record with other clinicians involved in their care giving a more linked up approach to the patient's needs;.

## **4. Implications**

### **4.1. Financial implications**

There are no financial implications attributable to Islington Council.

Financial implications highlighted by the CCG: EMIS Web has the patient access to records, online prescriptions and online appointment booking built in to the system it will merely be a case of enabling this at each practice which will be centrally done by the CCG.

There will be small financial implications around communications to patients both through practice websites also physical publicity within public areas.

### **4.2. Legal Implications**

Section 7 of the Data Protection Act 1998 entitles patients to have access to, or copies of, health information held about them by a data controller. A patient is not entitled to information from which a third party can be identified, unless the third party has provided the information in a professional capacity, or has consented to disclosure, or the data controller deems it reasonable to disclose without consent. There is an exemption to patient access to medical records where a health professional considers disclosure would be likely to cause serious harm to the physical or mental health of the patient or any other person (Data Protection (Subject Access Modification) (Health) Order 2000 SI 2000/413). The Information Commissioner has emphasised that on-line patient access to medical records does not in any way detract from statutory data protection rights.

### **4.3. Equalities Impact Assessment**

Residents will have two options to access their records via paper and on line providing more flexibility.

### **4.4. Environmental Implications**

Islington residents can currently request a hard copy of their patient record which will be printed by the practice, this roll out will reduce the need for printing of documents at practice and also reduce the administration time to taken to do this.

## 5. Conclusion and reasons for recommendations

The Health and Wellbeing Board is asked to note and comment on the report

### Background papers:

### Attachments:

Appendix 1 – Access to Records CCG

### Final Report Clearance

Signed by



8<sup>th</sup> July 2014

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Julie Billett, Director of Public Health

Received by

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Date

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